



## **MEDIA RELEASE**

### **FOR IMMEDIATE RELEASE**

Friday, April 24, 2020, Peterborough

# **Extended Hours for COVID-19 Questions Changing to Monday – Saturday, 8:30 a.m. to 4:30 p.m.**

Peterborough Public Health (PPH) announced today that due to the decreasing volume of COVID-19-related inquiries there will be a change to its extended operating hours.

Beginning Saturday, April 25, residents can contact Peterborough Public Health Mondays through Saturdays from 8:30 a.m. to 4:30 p.m. Residents with symptoms can consult with a Public Health Nurses either by calling 705-743-1000 or by email at [covid19@peterboroughpublichealth.ca](mailto:covid19@peterboroughpublichealth.ca). All other COVID-19 inquiries will be triaged and responded to by the appropriate staff person. Outside of these hours, residents may leave a voicemail message, which will be responded to the following business day.

After these hours, residents are asked to call Telehealth Ontario at 1-866-797-0000 or TTY number at 1-866-797-0007 for medical advice. Residents are also encouraged to use the Ministry of Health's [self-assessment tool](#) if they are concerned about their symptoms. This is available on [www.peterboroughpublichealth.ca](http://www.peterboroughpublichealth.ca) on the home page under "Do I Have COVID-19?".

Those who are having difficulty breathing or who have other urgent symptoms should call 911 for immediate medical attention.

Peterborough Public Health continues to be available for public health emergencies 24/7 by calling 705-743-1000.

For further information and resources about COVID-19, please visit [www.peterboroughpublichealth.ca](http://www.peterboroughpublichealth.ca).

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#### **For further information, please contact:**

Brittany Cadence, Communications Manager  
705-743-1000, ext. 391